

MIX OF ONLINE + IN-STORE SHOPPING

2017 Holiday Predictions

····· RETAILERS ·····

Plan to focus on online shoppers¹



Will focus more heavily on in-store

shoppers1



SALES



Ecommerce expected to jump



Total retail sales expected to jump

•••••• Overall, in 2017 ••••

Smartphone commerce to rise



Mcommerce will increase

MORE LOOKING. LESS LEAPING.

Influence long before the moment of purchase

Of holiday shoppers typically research products <\$50°



Internet users buy majority of **gifts year** round²

Shoppers **no longer felt pressured** to immediately jump at holiday deals (expect discounts all season)³

FLOW BETWEEN DIGITAL AND PHYSICAL

Research online then buy in-store:4

Say consumers

Read print ads then go online to:

Purchase from an online retailer⁵

Use a **featured coupon code** for an online buy⁵



RETAILERS HAVE SWAY

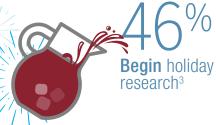
Of shoppers choose retailer based on sales or discounts⁶



Use mobile phones to search competitive prices⁶



POUR IT ON IN NOVEMBER & DECEMBER



Begin purchasing³

Ecommerce sales for year happen in

Nov. & Dec.²

Plan to buy on Cyber Monday¹ **Up from 39%** in 2016¹

Internet users buy majority of gifts after Cyber Monday/ before Christmas²



This year, there are 4 Saturdays in December prior to Christmas Day

Predicted busiest shopping days⁷







SERVE PROCRASTINATORS & REFILLS



> 25% of their holiday marketing budget for LAST-MINUTE promotional activity¹

Of internet users were still shopping after



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- December 21st8
- 1. "'Tis the Season for Sales," RetailMeNot, 2017 2. "U.S. Holiday Shopping 2017," eMarketer 3. "2017 Retail Holiday Planning Playbook," National Retail Federation
- 4. Prosper Insights & Analytics Monthly Survey Data, Mar. 2017 5. 2017 RedPlum Purse String Survey
- 6. 2016 Holiday Shopping Trends, National Retail Federation 7. Shoppertrak Data, Chain Store Age, Sept. 26, 2017 8. "Online Holiday Shopping Forecast and Trends 2016," eMarketer